

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
April 2015

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **April 2015**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	California Pacific Electric Company	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC917, ESP1092	Commerce Energy, Inc.	-	-	-	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC913	Golden State Water Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC6	Marin Clean Energy	-	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	136	51	187	34	8	42	15	23	38	15	4	19	5	3	8	72	17	89	2	1	3	386
ELC901	Pacificorp	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	7	3	10	2	3	5	1	1	2	2	1	3	1	1	2	3	1	4	1	1	2	28
ELC707	Sonoma Clean Power	-	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC338, GAS338, MUL338	Southern California Edison Company	63	30	93	20	10	30	7	6	13	11	2	13	6	2	8	30	19	49	-	-	-	206
GAS904	Southern California Gas Company	56	27	83	10	2	12	7	2	9	2	-	2	1	-	1	34	19	53	1	-	1	161
GAS905	Southwest Gas Corporation	11	3	14	-	-	-	-	-	-	-	-	-	-	-	-	2	-	2	-	-	-	16
	Total	275	116	391	70	23	93	30	34	64	30	7	37	13	6	19	141	56	197	4	2	6	807